

# find shelter

## **Find Shelter FAQ**

*Frequently Asked Questions about HUD's Find Shelter Tool  
January 2021*

### **What is the Find Shelter Tool?**

The Find Shelter Tool is an online resource that helps vulnerable populations and their fellow community members locate resources like food, shelter, health care and clothing in their neighborhoods. Particularly during the coronavirus pandemic we've seen a surge in [Neighbors Helping Neighbors](#) which has been an important force in serving vulnerable Americans. The Find Shelter tool will only bolster this effort get people the help they need.

### **How Do I Use Find Shelter?**

Access the Find Shelter tool by visiting [hud.gov/findshelter](http://hud.gov/findshelter) or by scanning the QR code on the print materials with the camera on your mobile device. Enter a zip code or location in which you would like to find services and filter by key word or type of service provider. The search results will offer a menu of providers from which you can choose.

### **What Kind of Information Can I Access on Find Shelter?**

Find Shelter includes mapping and contact information for entities within communities that provide resources to individuals and families in need. Specifically, Find Shelter includes search features for food pantries, clothing resources, shelter and health care facilities.

### **How Can Find Shelter Be Used in My Community?**

The Find Shelter site contains links to downloadable posters and palm cards that can be easily printed. Hang a poster in your local fire station, Public Housing Authority, library, or place of worship. Palm cards are a smaller format option that can be handed out easily.

### **Can I Access Find Shelter on My Cell Phone?**

Yes, the Find Shelter site is optimized for use on a cell phone web browser. Scan the QR code on your device to locate the website or visit [hudgov/findshelter](http://hudgov/findshelter).



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HUD's Find Shelter tool*