



FOR IMMEDIATE RELEASE

NYSEG Conducting Safety Inspections of Natural Gas Meters

NYSEG Appreciates Customers' Cooperation During Inspection Process

ITHACA, NY — February 12, 2019 — New York State Electric & Gas Corporation (NYSEG), a subsidiary of AVANGRID, Inc. (NYSE: AGR), will be in your neighborhood over the next several months conducting a safety inspection of your natural gas meter and service to ensure the safe delivery of natural gas to your home or business. This week we are currently working in the Ithaca and surrounding areas.

The inspections are mandatory. NYSEG is required by the New York State Public Service Commission (PSC) to perform routine leak and corrosion inspections. The inspections will assess the condition of the service line pipe and can quickly be completed.

A combination of NYSEG employees and qualified contractors will be performing the inspections. DDS is the contractor who is currently conducting this work on behalf of the Company. Inspectors will introduce themselves and show green or orange company identification badges before entering your home. You can expect to see inspectors in your neighborhood between Mondays and Saturdays.

Our inspectors will use a combustible gas indicator device to detect gas leakage and a visual inspection will be done for corrosion on all exposed piping connected to the natural gas meter inside your home or business. We will also obtain a meter reading while we are completing the work. The inspection takes approximately 20 minutes to complete.

If you are not available and we are unable to access the meter and/or service line at the time of the inspection, we will leave behind an informational card and attempt to make a second visit at a later time. Please be reminded that these safety inspections are mandatory to ensure your safety. If we are unable to access your meter by May 1, 2019, we may have to turn off your gas supply until your service line pipe is deemed safe, and a fee of \$100 may be imposed.

We appreciate our customers' cooperation as we administer this program. If you have questions, please call 800.572.1111.

For additional information, please refer to the PSC website: <http://www.dps.ny.gov> by searching Case Number 15-G-0244.

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About AVANGRID: AVANGRID, Inc. (NYSE: AGR) is a leading, sustainable energy company with \$32 billion in assets and operations in 24 U.S. states. AVANGRID has two primary lines of business: Avangrid Networks and Avangrid Renewables. Avangrid Networks owns eight electric and natural gas utilities, serving 3.2 million customers in New York and New England. Avangrid Renewables owns and operates 7.1 gigawatts of electricity capacity, primarily through wind power, with a presence in 22 states across the United States. AVANGRID employs approximately 6,500 people. AVANGRID supports the U.N.'s Sustainable Development Goals and was awarded Compliance Leader Verification by Ethisphere, a prestigious third party verification of its ethics and compliance program. For more information, visit www.avangrid.com.



About NYSEG: New York State Electric & Gas Corporation (NYSEG) is a subsidiary of AVANGRID, Inc. Established in 1852, NYSEG operates approximately 35,000 miles of electric distribution lines and 4,500 miles of electric transmission lines across more than 40% of upstate New York. It also operates more than 8,150 miles of natural gas distribution pipelines and 20 miles of gas transmission pipelines. It serves approximately 894,000 electricity customers and 266,000 natural gas customers. For more information, visit www.nyseg.com.

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