

Gretchen Uhler

From: R Materese
Sent: Tuesday, September 17, 2019 12:43 PM
To: Gretchen Uhler
Subject: FW: Municipality Community Choice Aggregation Program - Message to Municipalities/Counties

Importance: High

Possibly more information.

Sent: Tuesday, September 17, 2019 12:08 PM
To: Supervisor <supervisor@townofunion.com>
Subject: Municipality Community Choice Aggregation Program - Message to Municipalities/Counties
Importance: High

Good afternoon Supervisor Materese.

Please see below some additional information regarding the Community Choice Aggregation Program.

It was brought to NYSEG's attention that a small percentage of customers who were enrolled with Constellation New Energy through the Community Choice Aggregation Program (CCA) did not have their budgets adjusted to reflect supply being with the ESCO. As a result, NYSEG has reviewed and adjusted the budgets to reflect NYSEG delivery service only. On September 12, NYSEG emailed and called affected customers.

If customers contact you regarding their ESCO supply charges or participation in the CCA Program, please direct them to contact Constellation New Energy. 1-833-866-9637 Constellation

If customers contact you regarding their NYSEG budget or delivery charges, please direct them to NYSEG and we will handle on a case by case basis. 1-800-572-1111 NYSEG

Thank you.

Best regards,

Bob



Bob Pass
Community Outreach & Development Manager