



## Community Choice Aggregation (CCA) FAQs for Residents

If you have a question that isn't answered below, please contact us at:  
megaCCAteam@energynext.com or 518.533.5399

### Q. What happens with my current utility?

A. Your electric bill has two main sections, delivery and supply. With a CCA you will still pay the delivery portion of your bill to your utility (e.g. NYSEG), see example bill. The delivery portion includes charges to deliver electricity to your location, to maintain infrastructure and address electricity outages.

### Q. How do I know if the utility is my electric supplier?

A. Your electric bill has two main sections, delivery and supply. Check the supply portion of your bill to see if it lists the name of a company that is different from your utility, see example bill. If you receive two bills for your electric supply you have already selected a supplier other than the utility. If you are still not sure, contact us and we'll help you out.

### Q. Can I join (opt-into) the CCA if I already selected a company other than the utility?

A. Yes, you can opt-into the CCA, but if you signed a contract for a certain length of time there may be a fee to terminate that contract. Please reach out to us and we can help you join the CCA. Not sure if you have a contract with a termination fee? Contact us and we'll help you figure it out.

### Q. Can I participate?

A. To get the benefits of CCA you must:

- live within a city, town or village that is participating in the Program,
- receive your electricity supply from NYSEG,
- be a resident or small business (usually using less than 2,000 kWh/month) and,
- not have a block on your account.

**Not all TOWNSHIP residents  
qualified! If you  
didn't get a letter,  
you do not have  
to do anything!**

If you meet these 4 criteria, you will automatically be included in the CCA. Customers with day/night or time-of-use rates will not be automatically included in the Program. The CCA Program is compatible with budget billing, community solar and rooftop solar.

### Q. What if I don't want to participate in the CCA?

A. CCA is all about choice and you have the opportunity to opt-out. If you are automatically eligible to participate in CCA you will receive an opt-out letter with details on how to opt-out via mail, phone or online. You have 30 days to opt-out.

### Q. What if I don't opt-out within 30 days?

A. If you don't opt-out within 30 days you will be switched to the CCA. You are still able to return to NYSEG for your electric supply at any time without a penalty. It will take 1 to 2 billing cycles to return to NYSEG.

### Q. What if I move?

A. If you move to another community participating in CCA you are able to join that group for the remainder of the Program term.

**Q. Where does the electricity come from?**

A. Unless a community specifically requests the source of the electricity it will be generated from a variety of fossil fuel and renewable resources, which could include natural gas, hydro and nuclear. Some communities selected a CCA supplied by 100% renewable electricity.

**Q. Can I get renewable electricity through the CCA?**

A. Yes. Some communities selected a CCA supplied by 100% renewable electricity. Residents and small businesses can opt-up to 100% renewable electricity, though it does cost a small amount more. Residents and small businesses can also opt-down into a standard grid mix if your community selected 100% renewables.

**Q. What electric suppliers serve CCAs?**

A. Third party electric services companies, ESCOs, competed to win the business of the CCA by responding to a Request for Proposal (RFP). Constellation NewEnergy was selected and will be serving this CCA Program.

**Q. How can an ESCO offer a better rate than my utility?**

A. Utilities must purchase electricity as it's used and pass through the cost to the customer. ESCOs can purchase hedges and other financial transactions allowing for more purchase options that can result in lower prices.

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## Example: Residential Electric Bill

Your electric bill includes two main types of charges:

1. Delivery
2. Supply

**With CCA:**

1. Delivery: NYSEG will still be responsible for power outages and maintenance

2. Supply: best value was selected

# "NYSEG Logo"

JOHN DOE

Account Number: 0000-0000-000

Statement Date: February 21, 2014

Service Address: 123 MAIN STREET, ANYTOWN, NY 12345

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## NYSEG DETAILED ACCOUNT ACTIVITY

**Electricity Service - Residential**

**Electricity Rate - 12001 NYSEG Supply Service**

Service from: 01/18/14 - 02/18/14

PoD ID: N01000000000000

Meter Number	Current Meter Read Date Reading	Previous Meter Read Date Reading	Reading Difference	Billed Usage	Billing Period
000000000	02/18/14 40500 A	01/18/14 39892 E	708	708 kwh	32 days
Type of read: A - Actual, E - Estimate, C - Customer, R - Remote and N - No read					

### Electricity Delivery Charges

Basic service charge				15.11
Delivery charge	708 kwh	@	0.0333	23.58
Transition charge	708 kwh	@	-0.01043563	-7.39
Revenue decoupling mech	708 kwh	@	-0.002816	-1.99
Reliability support svcs. chg	708 kwh	@	0.001934	1.37
NY state assessment	708 kwh	@	0.001418	1.00
SBC/RPS charge	708 kwh	@	0.005891	4.17
Subtotal Electricity Delivery				\$35.85

### Electricity Supply Charges

Supply charge	708 kwh	@	0.06276665	44.44
Merchant function charge - Jan	309 kwh	@	0.003689	1.14
Merchant function charge - Feb	399 kwh	@	0.003413	1.36
Subtotal Electricity Supply				\$46.94

# Community Choice Aggregation (CCA)

**Price/Term:** fully fixed price of \$0.0542/kWh for 24 months starting July 2019: 100% renewable

## Opt-Out:

- Phone: **833-866-9637**
- Online: **[www.constellation.com/ny-MEGA](http://www.constellation.com/ny-MEGA)**
- Those automatically eligible to participate will receive a letter mid-May; 30 days to opt-out (if you have a supplier other than NYSEG you will not receive a letter and will not be enrolled in the Program unless you opt-in)
- No need to take action if you want to participate in CCA

## CCA Programs Provide Choices:

**Opt-Down:** if you want traditional grid mix electricity at a fully fixed price of \$0.05092/kWh for 24 months

**Opt-In:** if you have another supplier and wish to switch to the CCA

**Opt-Out:** if you wish not to participate and to keep NYSEG as your electric supplier

## Other Important Reminders:

- Participants are also able to leave the Program at any time during the 24 months without a penalty
- The CCA Program is compatible with budget billing, community solar and rooftop solar
- Customers with day/night or time-of-use rates will not be automatically included in the Program

## Who does what?

- Municipality passed a local law authorizing the opt-out aggregation and approved price/terms
- MEGA (Municipal Electric & Gas Alliance) aggregates multiple municipalities and educates
- Constellation, an Exelon company, supplies the electricity

Questions can be directed to [megaCCAteam@energynext.com](mailto:megaCCAteam@energynext.com) or 518.533.5399, [megacca.org](http://megacca.org)



P.O. Box 4911  
Houston, TX 77210-4911

This is Constellation's  
address - it is legitimate!

6336

If you want to participate in the Town of Union Community Choice Aggregation program, you do not need to take any action. You will be automatically enrolled.

**Opt Out Instructions**

**If you do not want to participate:**

- 1) Sign and date this card
- 2) Insert into postage pre-paid envelope
- 3) Mail envelope

TOWN OF UNION COMMUNITY CHOICE AGGREGATION PROGRAM OPT OUT REPLY CARD

\*\*\*\*\*AUTO\*\*5-DIGIT 13760 T22 P1



Town Of Union  
3111 E Main St  
Endicott, NY 13760-5907

The card must be signed by the customer of record whose name appears in the address on this card. The envelope must be returned within 30 days of the date of this letter to opt out of the Program before being automatically enrolled.

7CF3F2  
Opt Out Code

Your Opt Out  
Code will be  
unique to your  
account!

**Service Address:**

ENDICOTT, NY 13760

Acct No:

X

Signature

Date

If you wish to opt-out, choose 1 of 3 easy ways:

1. Mail: Sign and date this card and return in postage pre-paid envelope
2. Phone: Call Constellation at 833-866-9637
3. Web: Visit [www.constellation.com/ny-MEGA](http://www.constellation.com/ny-MEGA) and enter **your** Opt Out Code shown above