

## ***Overall Impressions Of Community***

**The first section of the survey deals with the overall impressions that people have about the Town and Villages.**

### **Jobs**

While slightly more than half of respondents (52%) feel that the quality of jobs available in the community is about the same as other places they know about, 45% identified the job situation as one of the worst things about living in the Town/Villages indicating that respondents reflect a serious concern about the availability of jobs in the region.

RESPONSE	1							
	TOWN		JC		END		PART	
	#	%	#	%	#	%	#	%
One of the best things about living in the Town/Villages	20	4	4	3	6	5	9	3
About the same in the Town/Villages as other places I know about	291	52	74	52	58	48	149	52
One of the worst things about living in the Town/Villages	253	45	63	45	56	47	126	44
TOTAL	564	100	141	100	120	100	284	100

### **Crime**

Half of respondents feel that the crime rate is about the same as other places they know about. 43% stated that they feel the low crime rate is one of the best things about living in the Town/Villages.

RESPONSE	2							
	TOWN		JC		END		PART	
	#	%	#	%	#	%	#	%
One of the best things about living in the Town/Villages	243	43	55	39	56	47	124	44
About the same in the Town/Villages as other places I know about	281	50	76	54	56	47	140	49
One of the worst things about living in the Town/Villages	41	7	11	8	8	7	20	7
TOTAL	565	100	142	100	120	100	284	100

### **Government Services**

In general, there does not appear to be a large degree of dissatisfaction with the quality of services provided by the Town/Villages. Most respondents (65%) feel that the quality of government services is about the same as other places they know about. Opinions about specific services are listed in Section 14 of the survey.

RESPONSE	3							
	TOWN		JC		END		PART	
	#	%	#	%	#	%	#	%
One of the best things about living in the Town/Villages	133	24	31	22	30	25	69	24
About the same in the Town/Villages as other places I know about	362	65	96	69	76	63	177	62
One of the worst things about living in the Town/Villages	65	12	13	9	14	12	38	13
TOTAL	560	100	140	100	120	100	284	100

**Neighborhood Quality**

60% of respondents indicated that the quality of their neighborhood is one of the best things about living in the Town. While most are happy with their own neighborhoods, they are less enthusiastic about other neighborhoods with 21% reporting that the appearance of neighborhoods is worse than most places they know about (See Question 7). Respondents from the part-town area (61%) were most likely to report that the quality of their neighborhood is one of the best things about living in the Town/Villages.

RESPONSE	4							
	TOWN		JC		END		PART	
	#	%	#	%	#	%	#	%
One of the best things about living in the Town/Villages	339	60	82	57	70	58	175	61
About the same in the Town/Villages as other places I know about	192	34	49	34	45	37	92	32
One of the worst things about living in the Town/Villages	34	6	11	8	5	4	17	6
TOTAL	565	100	143	100	121	100	285	100

**Housing Quality**

59% of respondents feel that the quality of housing available to them in the Town/Villages is about the same as other places they know about. An additional 35% feel that it is one of the best things about living in the Town of Union.

RESPONSE	5							
	TOWN		JC		END		PART	
	#	%	#	%	#	%	#	%
One of the best things about living in the Town/Villages	196	35	47	34	43	36	99	35
About the same in the Town/Villages as other places I know about	325	59	83	60	68	58	164	58
One of the worst things about living in the Town/Villages	32	6	7	5	6	5	18	6
TOTAL	553	100	138	100	118	100	282	100

**Taxes**

Respondents are nearly evenly split about taxes. Overall, 50% reported that their taxes are too high while 49% reported that they are about right. Respondents from Endicott were slightly more likely to report that taxes are too high (52%-48%), while a majority of Johnson City respondents indicated that their taxes were about right (51%-48%).

RESPONSE	6							
	TOWN		JC		END		PART	
	#	%	#	%	#	%	#	%
Too high	274	50	64	48	60	52	139	50
About right	265	49	68	51	55	47	135	49
Too low	6	1	2	1	1	1	3	1
TOTAL	545	100	134	100	116	100	277	100

### Neighborhood Appearance

Overall, 62% of responses stated that the quality of neighborhoods is about the same as other places. While many respondents are happy with the quality of their own neighborhoods, a significant number (21%) indicated that the quality of neighborhoods in general is worse than most places they know about, with Endicott residents expressing the highest level of dissatisfaction.

RESPONSE	7							
	TOWN		JC		END		PART	
	#	%	#	%	#	%	#	%
Better than most places I know about	99	18	22	15	25	21	49	17
About the same in the Town/Villages as other places I know about	348	62	93	65	68	57	174	61
Worse than most places I know about	116	21	26	18	26	22	61	21
TOTAL	563	100	142	100	120	100	285	100

### Business District Appearance

It is apparent that many respondents are not satisfied with the business districts throughout the town with 41% indicating that the appearance of such districts is worse than most places they know about. Johnson City residents demonstrated the greatest level of dissatisfaction with 43% reporting that conditions are worse than most places they know about. There is very strong support for a number of initiatives outlined in this report that could have a significant positive impact on addressing these concerns including code enforcement, design standards, and sign control. Aesthetic conditions in business districts are especially critical given that some 85% of respondents indicated that the appearance of a business is a factor in where they choose to purchase goods and services.

RESPONSE	8							
	TOWN		JC		END		PART	
	#	%	#	%	#	%	#	%
Better than most places I know about	45	8	10	7	13	11	21	7
About the same in the Town/Villages as other places I know about	289	51	71	50	57	48	150	53
Worse than most places I know about	229	41	60	43	49	41	113	40
TOTAL	563	100	141	100	119	100	284	100

### Gateways

Nearly one-in-five respondents (19%) indicated that they are so concerned with the appearance of parts of the community that they take the unusual step of intentionally giving visitors to their home directions that will cause them to avoid certain parts of the town/villages.

RESPONSE	9							
	TOWN		JC		END		PART	
	#	%	#	%	#	%	#	%
Yes	107	19	24	17	27	23	53	19
No	447	81	113	81	90	76	229	81
TOTAL	554	100	140	100	119	100	284	100